

# Homeless Solutions Update

September 10, 2021



# Background

- City Council requested staff develop a human services centered approach to reduce the negative affects associate with homelessness in parks
- An interdepartmental proposal was presented to Council during the 2/18/2021 WSS
- This presentation provides an update on the approach after incorporating FY21/22 supplemental operating budget awards

# Council Priorities



- **1.23 - Safety in Parks** - Achieve rating of “Very Satisfied” or “Satisfied” with the “Feeling of Safety in Parks” greater than or equal to the top 10% of the national benchmark cities as measured in the Community Survey
- **3.28 - Homelessness** - Achieve and end to homelessness in Tempe as measured by Tempe’s annual count by making it rare, brief, and one-time
- **3.37 - Mental Health and Well Being** - Mental Health and Wellness (finalizing a Social Determinants of Health model)

# Promoting Community Safety & Wellness: A Layered Approach



# Homeless Solutions Strategies

## Comprehensive system of support

### HOPE

- Over 1,034 contacts since July 1, 2021
- Last Fiscal Year, Emergency Shelter served over 128 individuals, 86% achieved a positive housing outcome
- Since July 1, 2021, HOPE completed 33 new shelter intakes, and housed 17 individuals
- 4 of 6 new outreach positions have been filled
- Arizona State University has funded 2 outreach positions
- Over 394 individuals housed last fiscal year

### CARE 7

- Since July 1, CARE 7 has triaged over 131 calls and dispatched to over 100 calls related to homelessness, mental illness, or substance use
- The Mental Health Response Team's (MyHRT) operational plan is finalized
- 2 Staff recruitment progressing
- MyHRT's schedule aligned with peak need
- Aligning MyHRT with 911 and non-emergency dispatching protocols.

### Parks Maintenance

- Emphasis is to address park and desert preserve vegetation and encampments
- Last fiscal year over 53 tons of debris was addressed
- Over 3.5 tons have been addressed since the beginning of the fiscal year
- RFQ in development to manage the storage of personal property
- Desert Park Supervisor and volunteer program progressing

### Communication & Media Relations

- Promoting community engagement
- Communications Plan in development
- Partnering Neighborhood Services to reach target audiences.

### Police & G4S


- HOPE and Parks Officer Program partnership; over 3 years
- Activities include: Annual Point In Time count, City's encampment response, and co-response
- Unarmed park security to promote health and safety in City parks
- Current security funding allocation: 6 security officers, and 2 supervisors
- Security is available in parks 7 days per week from 6 a.m. to 4 a.m.
- Security deployment is flexible to meet the needs of the community

### Temporary Transitional Housing

- \$450K Agency Review RFP to increase congregate shelter options
- Future Redevelopment
- Finalizing acquisition of 40-unit property
- Evaluating future purchases
- Developing a 5-year operational forecast


# HOPE Deployment Model

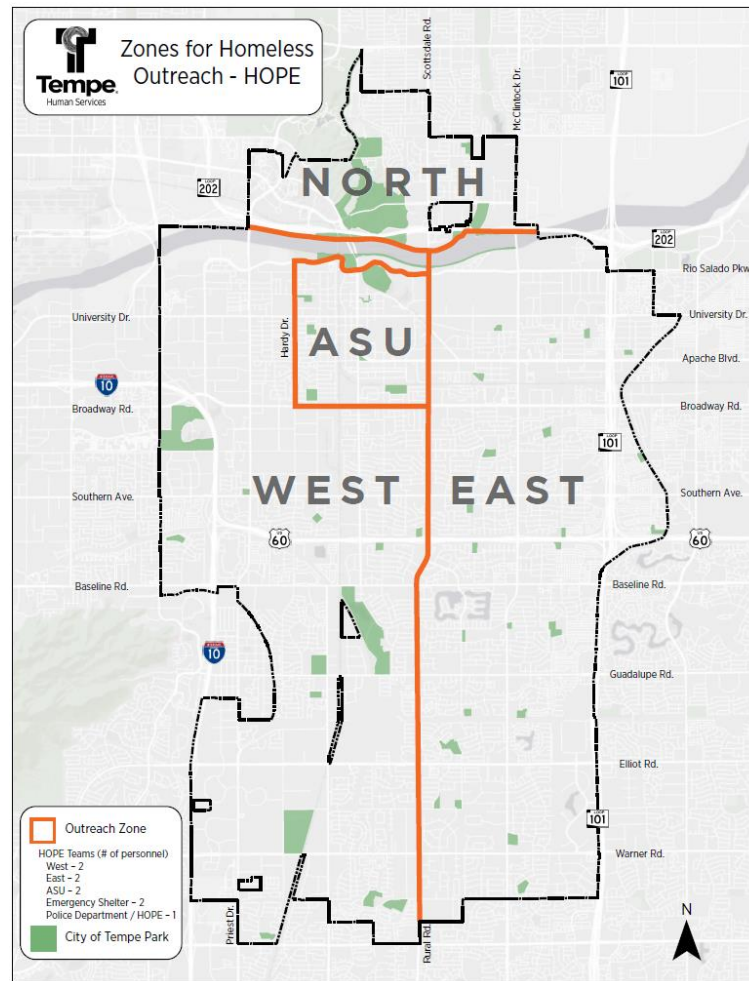


 Outreach Zone

HOPE Teams (# of personnel)

- West - 2
- East - 2
- ASU - 2
- Emergency Shelter - 2
- Police Department / HOPE - 1

 City of Tempe Park



# Budget: 5 Year Operational Forecast

	HOPE	CARE 7	Parks	Comm. & Media Relations	Housing	Police Department
<b>FY 22-23</b>	2 FTE - Outreach Specialists	1 FTE – MyHRT .5 FTE - CARE 7 Admin	Vegetation Maintenance - \$100k recurring *currently one-time	1 FTE - PIO *Convert from Wage to PCN	N/A	Park Security - G4S \$360k recurring *currently one-time
<b>FY 23-24</b>	2 FTE - Outreach Specialists *Convert from Wage to PCN	1 FTE - Crisis Intervention Specialist	N/A	\$40k recurring	1 FTE - PSH Specialist *Currently in CIP year 5	N/A
<b>FY 24-25</b>	2 FTE - ASU Outreach *Current ASU funding for positions expires	1 FTE - MyHRT Response	N/A	N/A	N/A	N/A
<b>FY 25-26</b>	2 FTE - PSH Outreach *Currently in CIP year 5	1 FTE - MyHRT Response *Convert from Wage to PCN	N/A	N/A	1 FTE - PSH Specialist *Currently in CIP year 5	N/A
<b>FY 26-27</b>	2 FTE - PSH Outreach *Currently in CIP year 5	N/A	N/A	N/A	N/A	Police Vehicle for G4S

# Questions

